



Terms and Conditions



PLEASE READ



WWW.ULTRAPARADISECLUB.COM

TERMS

By signing up for any UltraParadise Vacation you agree to the terms and conditions. UltraParadise Travel reserves the right to update and modify these Terms at anytime. The amended terms will be posted on the UltraParadise Travel website (www.ultraparadisecub.com). The latest version of the Terms, as amended, can be accessed on the website.

Clients will be considered to have accepted any changes to the Terms seven days after they are posted on the UltraParadise website. We recommend that all clients review the Terms prior to their travel to stay informed about the most recent version.

VISAS

The Client is solely responsible for ensuring they possess a valid passport for entry, departure, and travel throughout the itinerary of the tour. The passport must be valid for at least six months beyond the last day of your UP vacation.

Additionally, the Client is responsible for obtaining all necessary visas, permits, certificates, vaccination or immunisation cards and medical tests plus and insurance policies required for entry into each region and participation in the tour at the destination.

It's important to note that all travel documents, such as vouchers, itineraries, and invoices, will be sent electronically via email to the address provided during the booking process.

MEDIA

The Client acknowledges and agrees that while participating in any UltraParadise Vacations, images, photos, or videos may be captured by other clients and/or UP representatives that may include or feature the client in part or in whole.

By participating, the client gives their consent to the capture of such content and grants UltraParadise Travel, its affiliates, and assigns a perpetual, royalty-free, worldwide, irrevocable license to reproduce, for any purpose whatsoever (including but not limited too marketing and promotions). This license is granted without any further obligation to the client or compensation.

TRANSFER CHANGES

Please note that transfer options and transfer durations are subject to change both before and during your vacation. These options may include, but are not limited to, the following: Bus Transfers, Train Transfers & Internal Flights. All mods are susceptible to various factors such as weather conditions, mechanical issues, and operational changes by the service providers, all of which are out of our control.

FLIGHT CHANGES

Please be aware that flight schedules are subject to change due to various factors beyond our control. These may include, but are not limited to:

Airline Modifications: Airlines may alter flight times, routes, or cancel flights altogether, aircraft maintenance or technical problems may necessitate changes to flight schedules.

Weather Conditions: Adverse weather can cause delays, cancellations, or rerouting of flights plus operational disruptions: Strikes, staffing issues, or logistical challenges within the airline industry can lead to flight changes.

Regulatory Requirements: Security alerts, air traffic control restrictions, or governmental regulations can impact flight operations overnight.

HOTEL CHANGES

The choice of hotels and resorts is subject to change due to circumstances beyond our control. We will make every effort to provide accommodations as per the original plan, but there might be situations where adjustments are necessary. These may include, but are not limited to:

Hotel Overbooking: Hotels may overbook their capacity, necessitating changes in accommodation. **Operational Issues:** Maintenance problems, renovations, or unexpected closures can render a hotel unavailable plus changes made by our accommodation partners can affect our hotel arrangements. **Unforeseen Circumstances:** Events such as natural disasters, political unrest, or local strikes may impact hotel availability.

UltraParadise reserves the right to make these changes after booking and even during the vacation where necessary. All changes will be communicated to the group as soon as possible.

ITINERARY CHANGES

We will make every effort to ensure that any alterations maintain the quality and enjoyment of your vacation. Please note that the tour itinerary is subject to change due to various reasons beyond our control. These may include but are not limited to, the following factors:

Time Constraints: Certain activities or locations may need to be modified or omitted if there is insufficient time or the group runs over the allotted time.

Third-Party Modifications: Changes made by partner tour companies, including scheduling, transfer, tour & guide availability plus price adjustments may all affect the itinerary.

Unforeseen Circumstances: Events such as weather conditions, natural disasters, strikes, or political instability can necessitate changes for the safety and well-being of our guests.

UltraParadise reserves the right to make these changes before booking, after booking and even during the vacation where necessary. All changes will be communicated to the group as soon as possible.

PRICE CHANGES

The prices of vacations displayed on the UltraParadise Travel website are based on the costs in effect at the time of posting. However, UP Travel retains the right to modify the prices of any vacation prior to receiving full payment for that specific trip.

UP reserves the right to impose surcharges on the Product(s). Such surcharges may result from increases in transfer costs, fuel costs, taxes or fees charged for services like landing taxes or embarkation/disembarkation fees at ports, airport charges, local operator costs, currency and exchange rate fluctuations, increases in taxes, or government actions impacting the price of the relevant Product(s).

INSTALLMENTS

It is expected that all individuals will keep their payments reasonably up to date. All travel payments are non-refundable. Additionally, your final payment must be settled no later than one month before departure. Failure to make timely payments and keep up with the payment schedule will result in the termination of your booking. UP reserves the right to request payments on designated dates as required.

UNUSED SERVICES

UltraParadise Travel will not provide credit, transfers, or refunds for any missed or unused services that were not utilised by the Client, provided that such circumstances are not the fault of UP Travel. This includes instances where the Client's participation in the vacation is terminated due to their own fault, negligence, or breach of these Terms and conditions.

CANCELLATION BY CLIENT

Once a client cancels we are unable to offer refunds, transfers or credits of any kind due to the intricate logistics required to organise our vacations. Airlines, hotels, and tour companies have non-refund policies that apply to all our group bookings, as these bookings are typically made well in advance.

However, if you need to cancel your reservation, there may be a possibility of transferring your spot to another person, depending on the timing of your cancellation. It is important to note that this transfer is at the sole discretion of UltraParadise Travel, and we will assess each case individually.

Additionally, please be aware that if a name change is required for your flight, the airline may charge a fee for this service. We understand that unexpected circumstances may arise, and we will do our best to assist you within the limitations set by our partners and suppliers.

CANCELLATION BY ULTRAPARADISE

UltraParadise Travel will not cancel your vacation, unless in cases of 'Force Majeure,' which refers to unusual or unforeseen circumstances, acts of god, beyond the reasonable control of UP-Travel.

Please note that UltraParadise Travel is not responsible for any incidental expenses or consequential losses incurred by the client due to a canceled vacation. This includes expenses such as visas, vaccinations, flights or hotels, loss of earnings, loss of enjoyment, and similar costs.

In certain situations, UltraParadise Travel reserves the right to issue a credit instead of the options mentioned above, at its sole discretion. If, after the trip has commenced, a significant component of the product(s) as described cannot be provided, UltraParadise will make suitable alternative arrangements to continue the trip. If it is not possible to offer a suitable alternative, the client will be accommodated accordingly.